



NATIONAL QUALITY CENTER



# HAB Quality Expectations

# Update: Ryan White HIV/AIDS Treatment Modernization Act of 2006 – PL 109-415

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- Reauthorized for 2006 - 2009 which sunsets 9/30/09
- Increased focus on living HIV and AIDS cases over the last calendar year
- Increased focus on expenditures for core medical services
- Increased focus on coordination and integration of care and prevention at federal, state and local levels
- Significant changes include: Part A eligibility definition, funding formulas, hold harmless percentages, annual sample audits, biannual reports to congress on funds expended, consequences for failure to comply

See a Side-by-side comparison at

[www.kff.org/hivaids/upload/7531-03.pdf](http://www.kff.org/hivaids/upload/7531-03.pdf)

# Ryan White HIV/AIDS Treatment Modernization Act of 2006

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- “The chief elected official/ grantee... *shall provide for the establishment of a clinical quality management program to assess the extent to which HIV health services provided to patients under the grant are consistent with the most recent Public Health Service guidelines for the treatment of HIV disease and related opportunistic infection, and as applicable, to develop strategies for ensuring that such services are consistent with the guidelines for improvement in the access to and quality of HIV health services*”

# Ryan White HIV/AIDS Treatment Modernization Act of 2006

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- “RWCA grantees are directed to establish clinical quality management programs to ...”
- “assess the extent to which HIV health services are consistent with the most recent Public Health Service (PHS) guidelines...”
- “develop strategies for ensuring that such services are consistent with the guidelines for improvement in access to and quality of HIV health services”

# Ryan White HIV/AIDS Treatment Modernization Act of 2006

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“RWCA grantees are directed to establish **clinical** quality management programs..” which include:

- Development of a comprehensive clinical quality management infrastructure, including routine QM meetings with cross-functional representation
- Description of QM program in a written quality plan, with a clear indication of responsibilities and responsible parties
- Inclusion and involvement of key stakeholders in your quality program
- Designated leaders for quality improvement and accountability

# Ryan White HIV/AIDS Treatment Modernization Act of 2006

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- “assess the extent to which HIV health services are consistent with the most recent Public Health Service (PHS) guidelines...” which includes:
  - Development and/or adaptation of quality indicators for key clinical and service categories
  - Routine performance measurement of key care aspects
  - Sharing of performance data with program staff
  - Use of data to improve the organization’s performance on key services

# Ryan White HIV/AIDS Treatment Modernization Act of 2006

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- “develop strategies for ensuring that such services are consistent with the guidelines for improvement in access to and quality of HIV service...” that include:
  - Linking performance data results to quality improvement activities
  - Establishment of quality improvement teams with cross-functional representation
  - Integration of changes into routine program activities

# Key Characteristics of a Quality Management Program

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*Patient-centeredness is a fundamental focus of quality care and undergirds the 5 characteristics that follow.*

1. A **systematic process** with identified leadership, accountability, and dedicated resources available to the program
2. Use **data and measurable outcomes** to determine progress toward relevant, evidenced-based benchmarks
3. Focus on **linkages**, efficiencies and provider, and **client expectation** in addressing outcome improvement



# Key Characteristics of a Quality Management Program (cont.)

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4. A **continuous process** that is adaptive to change and that fits within the framework of other programmatic quality assurance and quality improvement activities
5. Ensure that **data collected are fed back** into the quality improvement process to assure that goals are accomplished and that they are concurrent with improved outcomes



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