



NQC Announcement | Trainings for Consumers on Quality (TCQ) | Seeking Applications from People Living with HIV/AIDS

Dear Colleague,

The National Quality Center (NQC) is recruiting people living with HIV/AIDS (PLWHA) for its upcoming training program, Training of Consumers on Quality (TCQ), to increase the number of consumers actively participating in local quality management committees or regional quality improvement activities. The rigorous TCQ Program includes extensive pre-work activities and a 2-day face-to-face TCQ session. The TCQ sessions are planned for May 12-14 in Atlanta, Georgia and June 7-9 in Sacramento, California (**please note, if selected to participate in the TCQ, you will be placed in either training location closest to your current residence to the best of our ability**).

We are asking for your assistance to widely disseminate this request for applications to people living with HIV/AIDS (PLWHA) who a) have the ability and commitment to participate in local and regional quality improvement activities, b) are associated with, volunteer for, or work with programs funded by the Ryan White Program, and c) are interested in participating in this pilot training. **Completed TCQ applications need to be completed by PLWHA applicants and must be received by close of business on April 5, 2013.**

All TCQ participants are expected to a) successfully submit an online application form that includes the submission of the participant's resume, one letter of reference, and a letter of support from a Ryan White grantee or subgrantee; b) complete all pre-work activities; c) attend the upcoming face-to-face TCQ Session; and d) take on an active role in a local, regional, or even national quality improvement efforts.

Successful TCQ graduates will:

- understand basic vocabulary for quality improvement tools, methodologies, activities, and processes
- master their skills to become a consumer champion in local and regional quality management committees
- demonstrate confidence in participating in quality improvement teams to address specific aspects of HIV care
- understand the various forms of consumer involvement, and identify appropriate methods of involvement in clinical quality improvement activities
- be aware of basic HIV care and treatment terminologies so that participants better understand basic indicator definitions and performance data reports

To apply for the NQC TCQ Program, PLWHA applicants fill out the online application (please use the following link below) and submit additional application documents (participant resume, one letter of reference, and a letter of support from a Ryan White grantee or subgrantee) to the address below:

a) To apply online, please use the following application link:
<https://www.surveymonkey.com/s/tcqapplication>



b) To submit the additional application documents, please email them to Susan Barger at smb08@health.state.ny.us, fax to (518) 486-1315 or mail to the following address:

Susan Barger
NYSDOH AIDS Institute
ESP, Tower - Room 412
Albany, NY 12237
New York, NY, 10007

Incomplete applications or those missing a resume, letter of reference, or other required documents will not be considered.

To learn more about this new training program, please visit our website at NationalQualityCenter.org/TCQ. For more information about the NQC TCQ, please contact Daniel Tietz toll free at (877) 874-0776, or via email at det01@health.state.ny.us.

Kind regards,

Clemens Steinbock

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